



GWINNETT COUNTY  
DEPARTMENT OF TRANSPORTATION  
DOT SERVICE REQUEST

75 Langley Drive | Lawrenceville, GA 30046-6935  
770.822.7400

[www.gwinnettcountry.com](http://www.gwinnettcountry.com) | [dot servicerequest@gwinnettcountry.com](mailto:dot servicerequest@gwinnettcountry.com)

November 21st, 2019

Mr. Hassan Pourhossein  
3380 Donegal Way  
Snellville, Ga 30039-8607

Re: Service Request Nr. 1080328 – Resurfacing streets in Lochwolde Subdivision

Dear Mr. Pourhossein:

Gwinnett County maintains over 2500 miles of roadway throughout the County. As such, we must address the worst roads first. Our annual resurfacing list is compiled from our Pavement Management staff physically evaluating all county-maintained roads on a 2-3 year cycle, noting different types of pavement failure. Data gathered from these inspections are input into our Pavement Management software, which produces a rating index of 1-100, with 1 being the absolute worst. Each road receives an overall Pavement Condition Index (PCI) number. Our annual resurfacing contract is compiled using this information with the goal each year to address roads countywide with ratings in the mid-50s and below.

Based on our most recent evaluation, the streets for which you requested resurfacing do not fall within these parameters yet. Therefore, we cannot add them to the current resurfacing list.

When streets do not qualify for entire resurfacing in a particular year, we do asphalt patching on the worst areas to prevent future deterioration and/or potholes. Our maintenance crew has been informed and they will fix the bad sections, weather permitted. We will continue to monitor the overall condition for future maintenance and paving needs, and will be doing a new inspection next year, prior to compiling our 2021 resurfacing list.

We appreciate your interest in traffic safety. Should you have any questions, you may contact our Service Request Center at 770-822-7474.

Sincerely,

Dana Hadade

Gwinnett County Department of Transportation  
Operations and Maintenance Division